



PATLIVE RECEPTIONIST

Why turn away interested callers with voicemail and busy signals when a PATLive Receptionist can answer all your calls? PATLive improves your service and enhances your image. Our professionals answer and screen calls, act as receptionists, perform order entry, and provide your callers with important information 24/7.

ENHANCE YOUR BUSINESS

We handle your calls while also providing what everyone wants – more time. PAT provides your callers with complete, personalized service; you never miss a call from a customer, prospect, patient, or associate.



Unlike many other answering services, PATLive offers more than just a message:

- Customized scripts to suit your business needs.
- We take orders, make seminar reservations, answer FAQ, transfer callers, and offer support for e-commerce sites.
- PATLive's call center is always open. Average response time is 12 seconds and calls are typically answered in fewer than 30 seconds. Live Receptionists answer overflow and after-hours calls, or send all calls to PAT.
- PAT provides professional and courteous service to your clientele. We treat your customers like our own.

EXPERIENCE

PATLive Receptionist has worked with a wide variety of clients: real estate investors, direct sales marketers, carpet cleaners, plumbers, as well as medical and chiropractic offices, restaurants, and State and Federal government agencies.

Whatever your industry, PATLive Receptionist works for you!

Give your customers the attention they deserve.

LOW-COST BENEFITS

Employing a full-time receptionist is expensive when you calculate salary, benefits, and overhead costs. And who knows when they'll need time off? With PATLive, you simply tell us your needs, and we'll take care of everything for you.

- Answer overflow and after-hours calls.
- Provide professional and courteous service to your clientele.
- Gather the information you need to make the sale, so you only spend time with serious callers.
- Add Live Receptionist functions to any PATLive service.
- Make even a small organization sound like a Fortune 500 Company.

SUPERIOR CUSTOMER SUPPORT

As any PATLive user will tell you, PAT provides outstanding customer service!

- Work as late as you need; we'll still be here. PAT, your customer care representative, is available to help you 24 hours a day, every day of the year, at no charge.
- PATLive Receptionists receive approximately 50 hours of training before they answer their first call and complete an additional 26 hours of continual training throughout the year.

